

Autumn 2008 - Adult and Community Learning Learner Survey Results

Number of completed surveys: 1018

Before starting the course

88% of learners thought it was easy to find out information.

73% of learners thought it was easy to contact the college by telephone.

74% of learners thought the college website was easy to use.

81% of learners thought the college website was informative.

Enrolment

91% of learners got the right information.

88% of learners thought it was easy to enrol.

96% of learners thought staff were friendly and helpful.

Starting the course

94% of learners thought it was easy to find out where they needed to go.

93% of learners had a useful induction to the course.

93% of learners were told what resources they needed for their course.

89% of learners found equipment for their course is available in and in working order.

Facilities

89% of learners think the classrooms are suitable for their course.

88% of learners think college facilities are clean and tidy.

98% of learners feel safe in college.

95% of learners find reception staff friendly and helpful.

General

69% of learners regularly use learning resources (e.g. Library, websites and tutor resources).

96% of learners would recommend GCC
as a place to study.